

Advance Notice of Feature Unlock Key

In accordance with the Centers for Medicare and Medicaid Services (CMS) definition of Speech Generating Devices (SGD), capabilities must be limited to speech output, texting, or emailing to be considered Durable Medical Equipment (DME).

If you wish to access other features and options available for your Forbes AAC SGD, regulations require that the end user or parent/guardian of the user pay a fee for these additional features to be made available. This can be done by purchasing a Feature Unlock Key. Some features such as environmental controls may also require additional hardware components to be purchased.

This signed form must be on file before a Feature Unlock Key may be purchased and the device opened to additional capabilities. Only the end user or the parent/guardian may sign this form.

Note: Unlocking a SGD does not affect the equipment warranty, however the warranty and technical support is limited to the original functions of the device. Issues that may arise from unlocking the device and using it beyond SGD usage such as viruses or technical difficulties with third party programs or accessories are not covered by the support package.

“I understand that any additional features or capabilities of this SGD require payment to unlock access to them, and that a fee of \$4.99 plus applicable tax must be paid to obtain this additional access. I also understand that this will not be paid by Medicare, Medicaid, or insurance, and that the device must be delivered prior to purchase of the Feature Unlock Key. I am not obligated to pay this fee if I do not wish to unlock this SGD at this time.”

Name: _____ Parent/Guardian (if applicable): _____

Signature: _____ Date: _____

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