

ProSlate 5 Year Worry Free Limited Warranty

Warranty

This limited warranty applies to the ProSlate device, SoundPOD, and associated charging items (AC adapter & cables). This warranty is NON-transferable.

Coverage

This limited warranty covers any defects in material or workmanship under normal use during the five (5) year warranty period.

This limited warranty also covers two (2) incidents of accidental damage requiring the repair or replacement of one or more major components. Major components include, but are not limited to: screen glass, LCD panel, main circuit board, and device case.

Any incident resulting in damage that Forbes AAC technicians determine is not repairable, or requires replacement of the entire device, is considered a total loss and will result in the use of all remaining accidental damage incidents; any future damage will not be covered.

Under this limited warranty the following components are limited to two (2) replacements during the warranty period: FlexABLE handle/stand, AC adapter, charging cables.

Replacement Parts

Forbes AAC reserves the right to repair or replace components with items of like function or with refurbished components. All components repaired or replaced by Forbes AAC will carry the remaining balance of the original limited warranty, minimum 30 days.

Non-Covered Items

Normal wear and tear, cosmetic damage, fire damage, theft, damages resulting from the use of incorrect chargers, unauthorized accessories, or resulting from unauthorized repairs are not covered by this limited warranty.

Accessories provided with this device are not covered by this limited warranty. Accessories carry a 30 day warranty against defects in material and workmanship.

Forbes AAC is not responsible for any lost or corrupted data or the recovery of same.

Products are not warranted for suitability of use or for a specific application.

Warranty Period

This limited warranty is effective for a period of five (5) years from the date of shipment.

Voiding the Warranty

Tamper evident labels are in place to ensure there is no unauthorized tampering with the device. Any alteration or removal of these labels will result in the voiding of this limited warranty and non-coverage of any damage or other defect.

Obtaining Service

To obtain warranty service you must contact Forbes AAC technical support and obtain a **Return Material Authorization** (RMA) number. Instructions will be given regarding shipment of the equipment. Costs related to shipping/insurance of the device to Forbes AAC are the responsibility of the customer. Return shipping to the customer will be paid by Forbes AAC and equipment will be sent via standard ground shipping.

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Forbes AAC is a division of
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