

# Product Warranty Information

## Warranty

This limited warranty applies to the AAC device, SoundPOD, associated charging items (AC adapter & cables), and mounting systems.

This warranty is NON-transferable.

## Coverage

This limited warranty covers any defects in material or workmanship under normal use during the one (1) year warranty period.

## Replacement Parts

Forbes AAC reserves the right to repair or replace components with items of like function or with refurbished components. All components repaired or replaced by Forbes AAC will carry the remaining balance of the original limited warranty, minimum 30 days.

## Non-Covered Items

Normal wear and tear, cosmetic damage, fire damage, theft, damages resulting from the use of incorrect chargers, unauthorized accessories, or resulting from unauthorized repairs are not covered by this limited warranty.

Physical damage caused by misuse or abuse whether accidental or intentional is not covered.

This includes, but is not limited to: broken screens, cord or connector damage, damage from fire, excessive heat, liquids, or from being dropped.

Accessories provided with this device are not covered by this warranty. Accessories carry a 30 day warranty against defects in material and workmanship.

Forbes AAC is not responsible for any lost or corrupted data or the recovery of same.

Products are not warranted for suitability of use or for a specific application.

## Warranty Period

This limited warranty is effective for a period of one (1) year from the date of shipment.

## Voiding the Warranty

Tamper evident labels are in place to ensure there is no unauthorized tampering with the device. Any alteration or removal of these labels will result in the voiding of this limited warranty and non-coverage of any damage or other defect.

## Obtaining Service

To obtain warranty service you must contact Forbes AAC technical support and obtain a **Return Material Authorization** (RMA) number. Instructions will be given regarding shipment of the equipment. Costs related to shipping/insurance of the device to Forbes AAC are the responsibility of the customer. Return shipping to the customer will be paid by Forbes AAC and equipment will be sent via standard ground shipping.

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Forbes AAC is a division of  
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